

**SLO OY  
SERVICE TARIFF AS OF 1 JANUARY 2020 (prices excl. VAT)**

| <b>Delivery method</b>                  | <b>Charge €</b>                               |
|---|---|
| Precise delivery                        | 80.00   |
| Hourly delivery                         | 50.00   |
| Hourly delivery: pick up from CDC       | 45.00   |
| Same day delivery                       | 45.00   |
| Local district delivery                 | 45.00   |
| Standard delivery                       | 40.00   |
| Standard delivery to an SLO branch      | 4.90  |
| Deliveries requiring lifting equipment  | 150.00 + standard delivery fee                |
| Deliveries requiring special transport  | 150.00 + actual carriage costs exceeding this |
| Express deliveries                      | 50.00 + actual carriage costs                 |
| Emergency delivery fee                  | 300.00 + actual carriage costs                |
| Parcel post                             | 15.00   |
| Small order fee on orders less than €50 | 9.00  |
| Paper invoice                           | 3.50  |
| E-invoice / E-mail invoice              | 0.00  |
| Insurance *)                            | 0.30% of the order value                      |

\*) SLO insures all deliveries on customer's behalf unless otherwise agreed in writing.

**Cable measuring service**

| <b>When delivering cables cut to a specified length SLO charges the following service fees per cut:</b>      | <b>Charge €</b> |
|--|-----------------|
| Medium voltage cables  | 60.00           |
| Fibre-optic cable  | 40.00           |
| All multicore cables with cross-section area exceeding 16 mm <sup>2</sup> and 100 pair telecom larger cables | 29.00           |
| All single core cables and multicore cables with a cross-section area max. 16 mm <sup>2</sup>                | 15.00           |
| Telecom cables <100 pair   | 15.00           |

Next day delivery can be organised if order is placed before 1500 hrs.

| <b>Pallets, drums, containers</b> | <b>Charge €/pc</b>         |
|-----------------------------------|----------------------------|
| FIN pallet                        | 14.00                      |
| EUR pallet                        | 10.00                      |
| Disposable pallet                 | Free of charge             |
| Cable drums                       | As per SLO's price list    |
| Other complete packaging          | As per SLO's price list    |
| On-site containers                | As per separate price list |

**Unrecyclable scrap drums and pallets as well as those not in SLO's selection and uncoiling cable from a drum**

| <b>Scrapping fees</b> | <b>Charge €/pc</b> |
|-----------------------|--------------------|
| Cable drums           | 140.00             |
| Pallets               | 40.00              |

## Packaging

Prices include standard factory packaging. SLO makes a separate charge as per actual incurred costs for all expenses relating to non-standard packaging and protective material.

Minimum fee is €5/delivery. Recycling or disposal of packaging is the buyer's responsibility. A charge of €2/delivery line will be made for marking position identifiers on packaging.

## Drum return

Drums sold by SLO that are returned to SLO's branches or the Central Distribution Centre in undamaged condition will be refunded at 40% of the currently valid sales price. Carriage is to be paid by the party returning the drums.

A consignment note detailing the following must be included with the return:

- name and address of the party returning the items and the party receiving the refund
- payment address
- number of items and drum ID numbers
- name of SLO representative who agreed on the return details; and
- dispatch note and/or invoice number.

## Storage-in-transit

SLO's storage-in-transit allows customer to store their purchases at SLO Central Distribution Centre's transit storage for up to seven (7) days with no charge. Any 24-hour periods exceeding seven (7) are charged as per the storage-in-transit tariff. Storage unit price per a 24-hour period includes all logistical handling fees.

### Price for storage-in-transit:

Minimum chargeable unit is always one (1) EUR-pallet. Tariffs for units exceeding 20 in number are agreed upon separately.

| Unit to be stored in transit          | Price/€/24hrs | NB:                  |
|---------------------------------------|---------------|----------------------|
| Storage EUR-pallet, box               | €2            |                      |
| Storage Pallet/long 200 cm            | €4            |                      |
| Storage Cable drum < K12              | €2            |                      |
| Storage Cable drum >= K12             | €4            |                      |
| Storage Bundle exceeding 4 metres     | €4            | Unsheltered outdoors |
| Storage Long goods exceeding 4 metres | €2            | Unsheltered outdoors |

## DELIVERY METHOD DESCRIPTIONS

### **Precise delivery:**

Order is delivered within the agreed time frame to the delivery address.

### **Hourly delivery:**

Delivery type in use in the capital region, the assortment of which comprises more than 20 000 products stocked at the Tuupakka CDC. Additional information: [www.slo.fi/tuntitoimitus](http://www.slo.fi/tuntitoimitus)

### **Standard delivery:**

Next business day delivery to a customer specified address (not including delivery district exceptions). If the order involves several deliveries (different time, different delivery address), payment will be charged for each delivery.

### **Same day delivery:**

Delivery on the same day by 1600 hrs within the capital region as well as along Highway 3 up to Hämeenlinna and along Highway 4 up to Lahti provided the order is made between 0700-1000 hrs to an SLO's sales person.

### **Standard delivery to an SLO branch:**

SLO delivers standard deliveries the next business day to the SLO branch customer has specified.

### **Local district delivery:**

Local district delivery is available in limited areas in these towns: Joensuu, Jyväskylä, Kokkola, Kotka, Kouvola, Kuopio, Lahti, Lappeenranta, Oulu, Tampere, Turku, Seinäjoki and Vaasa. Orders received by 0830 hrs will be delivered by approximately 1100 hrs and orders received by 1130 hrs will be delivered by approximately 1400 hrs.

### **Deliveries requiring lifting equipment:**

SLO delivers orders that require lifting equipment for unloading with a crane truck, unless customer expressly agrees otherwise upon placing the order. Deliveries requiring lifting equipment will be delivered in 2 business days, except to remote delivery districts.

### **Deliveries requiring special transport:**

Deliveries requiring special transport arrangements (e.g. plastic pipes, items made from concrete or pylons and steel products exceeding 4 metres in length) will be delivered in 2 business days, except to remote delivery districts. Special transport does not include unloading.

### **Express delivery:**

Express delivery order from any SLO branch made on Mondays-Fridays during normal sales opening hours between 0700-1600 hrs or made to Customer Service between 1600-1700 hrs. Delivery will be made by the separately agreed delivery method.

### **Emergency delivery:**

Emergency delivery order made by calling 010 283 3333 on Mondays-Fridays between 1700-0700 hrs as well as on weekends and public holidays.

### **Parcel post:**

Parcel post shipment will be at its destination within three business days.